

REIME -QUALITY MANAGEMENT POLICY

Reime is a member of the ACME group of companies and we have an ongoing commitment to be a leader in the supply of quality services and goods to our customers within the telecommunication industry, our quality policy is implemented to provide the highest standard and to achieve sustained profitable growth by providing services which consistently satisfy the needs and expectations of our customers. This level of quality is achieved through the adoption of a system of procedures that reflect the competence of the Company to existing customers and potential customers.

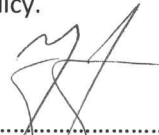
We have an ongoing vision and commitment that are underpinned by a progressive management style and the relentless pursuit of innovations.

The achievement of this policy involves that all staff are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

The objectives of the Quality Management Policy are:

- ❖ To maintain an effective Quality Management Plan that complies with the International Standard ISO 9001:2008,
- ❖ To achieve and maintain a level of quality which enhances the Company reputation with customers,
- ❖ To ensure compliance with relevant statutory and regulatory requirements,
- ❖ To endeavor at all times to maximize customer satisfaction with the services provided,
- ❖ To communicate and ensure the policy is understood within the organization,
- ❖ To ensure that all subcontractor who perform work for Reime Tanzania are included in our Quality Management system and conformance monitored
- ❖ To ensure that all employees are trained in the quality management system and have the knowledge and experience to carry out their duties in a competent manner,

Reime will achieve these objectives through the development and continual improvement of its Quality Management Plan, benchmarking performance and a commitment to open communication with our customers. Reime will develop and maintain training programs to enhance the skills of its personnel and will commit to the sharing of knowledge to further develop both technical and professional skills on an annually basis have a formal review of this Policy.



 Yunus Yangin
 Managing Director

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